



❏ MDSi Technical Profiles: Repair Operations

MDSi Repair Technical Team:

Every member of the MDSi repair team is a qualified engineering and technical team leader. The team has over 120 years of combined experience in communications equipment repair at the component and board levels, as well as extensive knowledge of installations, software acceptance testing and the repair and refurbishment of telecom equipment; not-to-mention many years of management, project analysis, de-installations and central office cutover experience.

Specific skills and experience include:

- Component and Board Level Repair
- Product specialties: Lucent, Alcatel, Tellabs, Switch 5E, Power Equipment (Rectifiers & Amplifiers, Power Supplies), Cisco, Juniper
- Repair of data boards, DS0, DS1, and DS3
- Provisioning, Routing and Cabling
- Trunking
- Lucent training and certification
- Cisco Certification
- Computer applications
- Cellular protocols, fiber optic technology
- Wireless equipment repair
- Equipment Installations/De-installs
- Knowledge and experience with T1 Systems – CSU, DSU, HSD and SNMP
- Writing and Performing Test Procedures
- Regression Testing
- Customer Technical Support
- Cabling
- Networking
- PC Configurations & Upgrades
- Install
- De-install
- Telco Trunking Certifications
- Softswitch Certifications
- ISO Certifications
- Unix Certified
- Cisco Certified CCNA